

Regal ideas

Maintenance Care and Use

Instructions Keep your Aluminum Railing in top condition!

General Cleaning

Aluminum railings need minimal care and maintenance. We recommend your railing be inspected and cleaned at least twice a year with a mild, non-abrasive soap and water, using a soft sponge. This will remove seasonal element build-up on your railings and keep them looking as good as the first day they were installed.

- Avoid using a dry sponge, which may scratch the powder coating.
- Use regular glass cleaner for glass. (TIP: Simple Green® All Purpose cleaner and water work best on our tempered glass, leaving no streaks. 3:1 ratio water:cleaner).
- Always remove any sap, tree seeds, bugs, etc. as soon as possible, as sun exposure and heat will make them more difficult to remove.
- For minor scuffs and scratches, use a mild or non-abrasive product (eg: 'Vim', 'Soft Scrub', cut-polish).
- Before applying any product to your aluminum railing system test a small, inconspicuous area first.

DO NOT USE:

- Abrasive Cleaners – Solvents
- Industrial Cleaners
- Cleaners with Solvents
- Abrasive Material- Steel Wool, Scrub pads.
- Scotch-Brite

Coastal and Industrial Areas

If you live in coastal areas (beach front), or areas where salts and pollutants are more prevalent (industrial areas), then the railings should be cleaned more frequently. We recommend cleaning the aluminum railing every 3 months. Wash with a mild, non-abrasive soap and water, using a sponge to reduce accumulations of salt and dirt. **Always rinse with fresh water after cleaning to remove any soap residue.**

Natural Aging Process

During the natural aging process of the powder coating you may notice a white 'chalk' or powder that forms on the surface. This is normal and can be cleaned and polished (Using 'Vim', 'Soft Scrub' or a cut-polish) to bring back the sheen.

Fasteners

The only regular maintenance other than cleaning is inspecting the fasteners. Fasteners should be inspected once a year. Over time fasteners may loosen and may need to be tightened down as necessary. Fastener surface rust is a normal part of the aging process. This does not affect the integrity and strength of the fastener.

IMPORTANT: When cleaning the railings, inspect the attachments to the house and deck to ensure they are not corroded, or the substrate has decayed or rotted.

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10/20-Year Prorated Residential Warranty

RESIDENTIAL APPLICATIONS/INSTALLATIONS

Regal ideas Aluminum Railing System carries the following three-part Residential prorated warranty:

- A. Limited Structural Warranty of twenty (20) years prorated as covered by the conditions below,
- B. Limited Paint Finish Warranty of ten (10) years prorated as covered by the conditions below,
- C. LED low voltage lighting and Glass products Warranty of one (1) year prorated as covered by the conditions below,

Residential Limitations, Terms, and Conditions

The Manufacturer warrants that under conditions of normal use its “Regal Aluminum Railing components” will be free from defects in materials and structure for 20 years. The Manufacturer also warrants that Residential is defined as single family detached housing and detached Duplex housing.

This warranty is limited to the replacement of the defective materials based on A, B or C above and does not apply to any labor costs required to replace the defective products.

Note: Replacement parts may not color match perfectly with the existing parts.

1. The Manufacturer warrants the powder coated finish, will not blister, crack, peel, or flake for 10 years.
2. This warranty does not cover damage due to misuse, alterations, neglect, normal weathering, fading, chalking or scratching caused by corrosive atmospheric contaminants (e.g. pollution). Natural events or acts of God such as lightning, windstorms, tornadoes, or volcanic ash are not covered by this warranty.
3. This warranty is applicable to the original purchaser and is not transferable.
4. Failure to properly care for your Regal ideas Aluminum Railing system as outlined in the Regal Maintenance Care and Use Instructions will void the manufacturers, warranty.
5. Regal ideas Inc. warrants that the product shipped by Regal ideas Inc. to its Dealers and Retail Partners is free from any damages caused by freight and transport. It is the responsibility of the Regal ideas Dealer and Retail Partner to inspect all products received and report any damages within 36-hours of receiving the products. Regal ideas Inc. does not warrant any damages caused by freight or transport from the Dealer or Retail Partner to the enduser.
6. Should there be a defect in the system which limits the use of the railing system and its surroundings (i.e. deck), Regal ideas Inc. will not be responsible or held liable for the loss of use or any consequential costs. Regal ideas Inc. only liability is for the replacement of the defective part (s) of the railing system.
7. All warranty claims must be submitted in writing accompanied by original sales receipts, proof of installation and photographs of the alleged defects. Regal Ideas reserves the right to inspect and approve all receipts, proof of installation, photographs and inspect and conduct testing on all systems and materials with respect to which a claim has been made.
8. Failure to comply with the Limitations, Terms and Conditions in this document will immediately void all warranties and Regal Ideas Inc. will not be held responsible for any losses.

COASTAL AREAS

1. Paint finish warranty of 3 years prorated if Regal railing products are installed within 500 yards (457 meters) from a coastal area or salt water environment, provided maintenance care and use instructions are followed.
2. Paint finish warranty of 5 years prorated if Regal railing products are installed more than 500 yards (457 meters) up to 2 miles (3.2 kilometers) from a coastal area or salt water environment, provided maintenance care and use instructions are followed.

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5/20-Year Prorated Commercial Warranty

COMMERCIAL APPLICATIONS/INSTALLATIONS

Regal ideas Aluminum Railing System carries the following three-part Commercial prorated Warranty:

COMMERCIAL

- A. Limited Structural Warranty of twenty (20) years prorated as covered by the conditions in the commercial section below,
- B. Limited Paint Finish Warranty of five (5) years prorated as covered by the conditions in the commercial section below,
- C. LED low voltage lighting and Glass products Warranty of one (1) year prorated as covered by the conditions below,

Commercial Limitations, Terms, and Conditions

In a Commercial setting, the Manufacturer warrants that under conditions of normal use its "Regal Aluminum Railing components" will be free from defects in materials and structure for 20 years. The Manufacturer also warrants the powder coated finish, will not blister, crack, peel, or flake for 5 years.

This warranty is limited to the replacement of the defective materials based on A, B or C above and does not apply to any labor costs required to replace the defective products.

Note: Replacement parts may not color match perfectly with the existing parts. Regal ideas Commercial Limitations, Terms, and Conditions

- A. Commercial, is defined as multi-family and commercial projects, such as apartment buildings, condominiums, town homes, restaurants and other R1 to R4 commercial structures.
- B. Conditions, Limitations and Terms stated in sections 2 to 8 of the Residential warranty, also apply as Conditions, Limitations and Terms for warranty claims in Commercial Applications/Installations.
- C. Failure to comply with the Limitations, Terms and Conditions in this document will immediately void all warranties and Regal ideas Inc. will not be held responsible for any losses.

COASTAL AREAS

- 1. Paint finish warranty of 1 year prorated if Regal railing products are installed within 500 yards (457 meters) from a coastal area or salt water environment, provided maintenance care and use instructions are followed.
- 2. Paint finish warranty of 3 years prorated if Regal railing products are installed more than 500 yards (457 meters) up to 2 miles (3.2 kilometers) from a coastal area or salt water environment, provided maintenance care and use instructions are followed.

The foregoing constitutes the full terms and conditions of this Residential and Commercial prorated warranty and it is only valid to the original purchaser of the product and is not transferable.